



KAISERLICHE HOFBURG ERLEBEN

# ONLINE-RESERVATION SISI MUSEUM

<https://res.en.sisimuseum-hofburg.at/login>



The image shows the Sisi Museum logo at the top right, featuring two purple vertical bars above the text "Sisi Museum" and "KAISERLICHE HOFBURG ERLEBEN". Below the logo is a screenshot of the Sisi Museum's online reservation website. The website has a light grey header with the Sisi Museum logo and the text "EXPERIENCE THE IMPERIAL HOFBURG". Below this is a section titled "Online-Reservation" with a red and blue flag icon. There are two input fields: "Customer-ID" with a grid icon and "Password" with a lock icon. Below these is a purple "LOGIN" button. At the bottom of the screenshot is a purple bar with the text "FORGOT PASSWORD?".

- Your Customer ID (reservation PIN) will be given to you from our accounts department when registered as a voucher partner resp. when you've successfull passed the accreditation process for guides.
- Choose your password. Our reservations department won't ask for your password.

Folie 2  
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The screenshot shows the Sisi Museum online reservation system. At the top right, the logo "Sisi Museum" is displayed with the tagline "KAISERLICHE HOFBURG ERLEBEN". Below the logo, there is a navigation bar with links: "Contact: +43 1 811 13 - 239", "E-mail", "SMS-cancellation: +43 664 814 57 34", and "Download Instruction". On the left side, there are language selection icons (German and English) and a logo for "Sisi Museum EXPERIENCE THE IMPERIAL HOFBURG". A sidebar on the left includes a "Home" link and a title "Online Reservation". The main content area features three purple buttons: "NEW RESERVATION" (with a plus sign icon), "RESERVATION OVERVIEW" (with a list icon), and "SEARCH RESERVATIONS" (with a list icon). To the right of the main content, a list of items is displayed:

- New Reservation (Page 4)
- Reservation Overview (Page 8)
- Search Reservations (Page 10)

Below this list, a button labeled "Press for main menu" is shown. The bottom right corner of the screenshot contains the Sisi Museum logo and tagline again.

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# Sisi Museum

KAISERLICHE HOFBURG ERLEBEN



## NEW RESERVATION

### Select Tour



Tour für Gruppen ab 8  
Personen



Tour für Gruppen bis max. 8  
Personen

Date:

DD.MM.YYYY



SELECT TIME

### Select Time

Please select the correct number of persons.

It is possible to change this when picking up the tickets.



Tour für Gruppen ab 8  
Personen

29.01.2021



Available entry time:

⌚ 10:00

As of 05.01.2021, 10:43.  
Subject to time being otherwise reserved in the  
meantime.

Group name:

✍ group 1

Group name is mandatory.

Number of persons

👤 6



I have read and agree to the [Terms and conditions](#).



RESERVE

Folie 4

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# Sisi Museum

KAISERLICHE HOFBURG ERLEBEN



## NEW RESERVATION

### Select Tour



Tour für Gruppen ab 8  
Personen



Tour für Gruppen bis max. 8  
Personen

Date:

29.01.2021



SELECT TIME

### Select Time

Please select the correct number of persons.

It is possible to change this when picking up the tickets.



Tour für Gruppen bis max. 8  
Personen

29.01.2021



#### Timeless Tour

There is no time to select for this tour.

#### Group name:

group 1.2

Group name is mandatory.

#### Number of persons

5

I have read and agree to the [Terms and conditions](#).



RESERVE

Folie 5

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# Sisi Museum

KAISERLICHE HOFBURG ERLEBEN

## Success



26758150  
**Tour für Gruppen bis  
max. 8 Personen ✓**

29.01.2021

5

group 1.2

### Send reservation via e-mail:



smetana@schoenbrunn.at



SEND RESERVATION



E-Mail Adresse



SET REMINDER



NEW RESERVATION



RESERVATION OVERVIEW

The reservation was sent

## Reservation overview

29.01.2021

26758149 Tour für Gruppen ab ⏰ 10:00 ⚡ 6 group 1



26758150 Tour für Gruppen bis ⚡ 5 group 1.2



# Sisi Museum

KAISERLICHE HOFBURG ERLEBEN

**Send reservation via e-mail:**

 smetana@schoenbrunn.at



**SEND RESERVATION**

**Send reminder via e-mail:**

 E-mail address



**SET REMINDER**

- The Reminder will be sent by email 3 days before the tour takes place at 6 am
- The user is responsible to set the reminder by his/herself



# Sisi Museum

KAISERLICHE HOFBURG ERLEBEN



## RESERVATION OVERVIEW

Filter / Search ▾

### *Reservation overview*

29.01.2021

26758149 Tour für Gruppen ab 8:00 10:00 6 group 1



26758150 Tour für Gruppen bis 11:00 5 group 1.2



- Upcoming reservations of four weeks are displayed automatically

# Sisi Museum

KAISERLICHE HOFBURG ERLEBEN

## RESERVATION OVERVIEW

Filter / Search ▾

### Reservation overview

Filter period:

05.01.2021

Reservation-number:

8-stellig

05.02.2021

Status



EXPORT

ACTIVE



SEARCH

- To change a reservation click 
- To cancel a reservation click 
- To export the overview click



EXPORT

# Sisi Museum

KAISERLICHE HOFBURG ERLEBEN

## SEARCH RESERVATIONS

- Reservations can be edited even if it was originally made by someone else
- To edit a reservation you have to know the reservation number AND time

The screenshot shows a web-based reservation system for the Sisi Museum. It features a purple header bar with the text 'SEARCH RESERVATIONS'. Below this, there are two examples of search results.

**Example 1:** A successful search for reservation number 26758151 at 10:10 on January 29, 2021. The result is labeled 'Tour für Gruppen ab 10:10 6'. There are edit and delete icons next to the result.

Reservation-number:	Time
26758151	10:10

**Example 2:** A search for the same reservation number 26758151 at 10:00. This search yields no results, indicated by the message 'No reservation found'.

Reservation-number:	Time
26758151	10:00

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